

Peace Keeper (security)

Tang & Biscuit is the 1st floor Shuffleboard venue in RVA and the 1st in a social evolution of entertainment venues created to encourage the enjoyment of community, fun & interaction.

If you haven't played shuffleboard, you should, we know you will love it!

Overview

Our Peace Keepers will first and foremost provide a secure and safe environment to Tang & Biscuit's guests, employees, neighbors and property, including cash and assets. A Peace Keeper must maintain a cool head in stressful situations and help preserve order and enforce appropriate behavior within the location and its surrounding. If a person is acting in a dangerous or unseemly manner, the Peace Keeper will handle the situation rationally and with an initial approach of diffusion. If unsuccessful the Peace Keeper may need to remove the person from property and cooperate with law enforcement.

A Peace Keeper will oversee and be accountable for all age identification check procedures, planning for special events, both on and off property as needed, and monitoring/review/storage of security camera footage.

Key Responsibilities

- Verify identification for guests over and under the age of 21.
- Uphold operating standards including guest and team safety. Interact with Guests to check on the quality of their experience.
- Recognize when a dangerous situation may occur.
- Willing and capable of physically breaking up an altercation that may occur without inflicting harm if possible.
- Manage, enforce and be accountable for all Board of Health regulations, ABC licensing and all other relevant regulations.
- Communicate frequently, comprehensively and effectively with team members, including own manager and senior management as required.
- Provide input, insight and make suggestions to own manager(s) for business, team and brand improvements.
- Reliable attendance, including timely notification of any required change in schedule.
- Monitors, reviews and takes necessary action on maintenance of building, fixtures, equipment, parking, signage and other assets.
- Adhere to Rules of Conduct, including specific uniform and grooming standards as outlined in Employee Handbook, and other specific policies and procedures.
- Other duties may be assigned.

Key Qualifications

- 2+ years of Military, Law Enforcement or relevant experience
- High school diploma or equivalent
- Must be at least 21 years of age
- Excellent communication, time management and organization skills
- Ability to work on a team
- A high level of self-awareness, integrity and receptivity to change
- Availability to work varied shifts, including evenings, weekends and holidays
- Ability to pass a mandatory (or random) drug test, per company policy
- Ability to pass a background check
- Ability to stand and walk for long periods of time including maneuvering up and down stairs
- Conflict Resolution Certification

We are a forward-thinking company that delivers speedy and quality service, while upholding a strong community spirit! If you exemplify these characteristics and are ready to promote the values of Tang & Biscuit, we would love to hear from you.